

Greetings Everyone -

This is a mass message being sent to all clientele.

I hope everyone had a wonderful and fun filled summer! As we are now heading into Fall there are a couple of things I would like to announce/go over with everyone in preparation for the upcoming months. Of course, if you have any questions please feel free to call, text, e-mail, or message me on Time To Pet.

With my son now nearing 2 years old my family and I are finding ourselves engaging in more activities with him. This is causing our holiday months to fill up fast. With that being said, please please please put in your requests for services sooner rather than later. I am finding last minute requests harder to fill (but I do try my best) as we are planning events/activities ahead if the calendar looks open. Some may know this but some may not – prepping a small child is no easy feat. More and more I need to prepare and plan further in advance with him to ensure being on time to things. Of course, if I know ahead of being needed for a service I will gladly plan accordingly. But if I have something planned with the family and receive a last minute request it puts a great deal of stress on me. However, if you have an emergency please do not hesitate to contact me!

### **Unavailability**

On that note – I am providing some dates/times I am not available in October (unless you have already submitted a service request that has been approved).

- October 13<sup>th</sup> evening and night
- October 27<sup>th</sup> evening
- October 28<sup>th</sup> & 29<sup>th</sup> All day – I will be working at the Rock & Oddities Con in Saratoga.

November is wide open!

For December I will not be taking any requests for the first half of Christmas day. Though I will gladly take requests through Christmas Eve (not overnight).

### **Winter Reminders**

As that “S” swear word (Snow) nears us I am going to include some reminders especially since Mother Nature seems to be all over the place with her weather patterns.

- Unfortunately, I DO NOT/am incapable of doing snow removal of any type. If you request a service it is up to you to ensure pathways are clear and safe. I will do services as best as I can but if the path to a task is not clear enough, as in potentially dangerous, I will not engage in the service.
- Snow Storms/inclement weather – My current vehicle is not as reliable in such weather however I am looking into getting something different so hopefully by the time such weather hits us I will have a very reliable vehicle. During storms I may need to adjust visit time(s) according to ability but do know I will try my hardest.
- If possible, it is always a good idea to have a backup contact (friend, family, etc) in the case I am not able to push through a storm and make it in a timely manner.
- Sometimes if a storm is incoming and I have multiple visits late at night and early in the morning, I will try to spend the night at one of the stops. If you are ok with me staying overnight at your home (again only if I am already doing a service visit) please let me know and I will add you to the list. This allows me to ensure no delays in visiting your furbabies. These situations are also not charged as overnight visits as it is greatly aiding me.

- Services during inclement weather – When I arrive to your home to provide a service and the conditions outside are dangerous/extreme I will limit outside time with your furbaby. Obviously, I will ensure they defecate and urinate appropriately but we will not remain in the elements longer than necessary. However, I will ensure the full time of the service is met by socializing and visiting your furbaby within the safety of the home.